**STATEMENT OF WORK CHANGE ORDER**

This Change Order (“**Change Order**”) hereby amends the Statement of Work identified in the Change Order Summary table below (“**SOW**”) and is made and entered by and between **Cox Communications, Inc**. (“**Cox**”)and **<eClerx Services LimitedInsert Contractor’s Name>** (“**Contractor**”) (individually and collectively as “**Party**” or “**Parties**”). This Change Order is effective as of the Change Order Effective Date written below. This Change Order incorporates by reference the SOW between the Parties. All capitalized and abbreviated terms not otherwise defined herein shall have the same meaning as in the SOW.

Conflict. All other provisions of the SOW, including all exhibits, appendices and attachments thereto, not modified herein remain in full force and effect. In the event of any inconsistencies between the SOW, any prior Change Orders and this Change Order, this Change Order shall take precedence; provided, however, in the event of any inconsistencies between this Change Order and the Agreement, the Agreement shall prevail.

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| --- | --- | --- |
| **change order summary and History** | | |
| **Change Order Number** | <Insert Change Order Name/Number> 001 | |
| **Total Number of Change Orders to the SOW (including this Change Order)** | <Insert Total Number of Change Orders Created for This SOW/Project> 1 | |
| **Change Order #1** | <Insert Date of CO1st January 2025 | $110,160.00 <insert CO **Not to Exceed Fee** amount> |
| **Change Order #2** |  |  |
| **Change Order #3** |  |  |
| **Cox’s Department Name:** | <Insert Cox Department Name> | |
| **Prepared by** |  | |
| **Change Order Effective Date** | 01 January 2025 | |
| **Change Order Total Not to Exceed Fee** | <Insert the Fees being added by this Change Order>$110,160 | |
| **Date Submitted** |  | |

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| **Statement of Work summary** | |
| **SOW Name/Number (if applicable)** | <Insert SOW Name/ Number>D STP -24-05-132933 |
| **Cox’s Department Name:** | <Insert Cox Department Name>Cox Communications, Inc. |
| **Prepared by:** |  |
| **SOW Effective Date:** | <Insert the Original SOW Effective Date>01 August 2024 |
| **SOW Completion Date:** | <Insert New SOW Completion Date>31 March 2025 |
| **Original SOW Not to Exceed Fee** | <Insert the Original Total SOW Not to Exceed Fee>USD 198,600.00 |
| **Total Not to Exceed Not to Exceed Fee (incl. COs)** | <Insert the **New** Total SOW Not to Exceed Fee>308,760.00 |
| **Cox Signature on SOW** | <Who signed the original SOW?> Victor Waycuilis |
| **Master Agreement Name** | <Insert Master Agreement Name>Professional Services Agreement dated 23 January 2011 |

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| --- | --- | --- |
| **Business Points of Contact** | | |
|  | **Contractor** | **Cox** |
| **Contact Name:** | Bhaskar Dey |  |
| **Company Name:** | eClerx Services Limited |  |
| **Phone:** | 425-615-9892 |  |
| **Fax:** |  |  |
| **Email:** | Bhaskar.dey@eclerx.com |  |

|  |  |
| --- | --- |
| **What Is Changing? [COMPLETION OF THIS SECTION IS MANDATORY]** | |
| **Change Description:** | The Parties have agreed to extend the SOW Completion Date to 31 March 2025 in order to complete the Project. Accordingly, the following sections of the SOW are amended as follows:  **Statement of Work Summary**, as a result of this Change Order, is modified by extending the SOW Completion Date from <insert original SOW Completion Date> to 31 March 2025. Therefore, the reference to {\_update & remove brackets “02/02/2025\_} in the **Statement of Work Summary** is hereby deleted in its entirety and replaced with 03/31/2025. {\_update & remove brackets “4/30/2015.”\_}  **Statement of Work Summary**, as a result of this Change Order, the Total Not to Exceed Fee is increased by Three Hundred Eighty Thousand Seven Hundred and Sixty Dollars ($308,760) from one hundred ninety-eight thousand six hundred Dollars ($198,600). Therefore, the reference to {\_“$183,600.00”\_} as the Total Not to Exceed Fee in the **Statement of Work Summary** is deleted in its entirety and replaced with {\_“$308,760.00”\_}.  **Section 1.3, Services Scope**, as a result of this Change Order, is modified by adding additional scope to the Project. Therefore, sub-**Sections {\_Section Number\_}** is hereby added in their entirety to **Section 1.3** as follows:  Add sub-sections as needed  **Section 2.2**, **Contractor Roles and Responsibilities Matrix**, as a result of this Change Order, is modified by extending the End Dates for exhisting consultants on the Project. Therefore, the table in **Section 2.2** is hereby deleted in its entirety and replaced with the table detailed in **Exhibit A**, attached hereto and incorporated herein by this reference:  **Section 3.0, Services to be Performed**, as a result of this Change Order, is modified by adding additional requirements to the Project. Therefore, sub-**Sections {\_Section Number\_}** are hereby added in their entirety to **Section 3.1** as follows:  Add sub-sections as needed  **Section 4.0, Deliverables / Milestones and Compensation,** as a result of this Change Order, is modified by adding additional Deliverables to the Project. Therefore, the Deliverables/Milestones and Compensation table in **Section 4.1** is hereby deleted in its entirely and replaced with the table detailed in **Exhibit B**, attached hereto and incorporated herein by this reference. (if any; this is an optional Table in the SOW) |
| **Business Justification:** | <Be concise, but thorough; include quantitative justification where possible> |
| **Impact Assessment:** | <Include effort, timeline, cost and impacts to other projects> |
| **Implication of Not Making Change:** | <Include impact timeline, cost and to other projects> |

**ELECTRONIC SIGNATURE**

Each party agrees that the electronic signatures of the parties included on this Change Order are intended to authenticate this writing and to have the same force and effect as manual signatures.  Electronic signature means any electronic symbol and/or process attached to or logically associated with a document and executed by a party with the intent to sign such document, including facsimile, e-mail, or other electronic signatures.

**IN WITNESS WHEREOF**, the Parties hereto having read this Change Order have executed this Change Order as of the Change Order Effective Date.

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| --- | --- | --- |
| **Approved by Cox CommuNications, Inc.:** |  | **Approved by Contractor:** |
| Only a member of Cox Supply Chain is authorized to execute this Change Order |  |  |
|  |  |  |
| Signature |  | Signature |
| Print or Type Name |  | Print or Type Name |
| Title: |  | Title: |
| Date: |  | Date: |

**EXHIBIT A**

**CHANGE ORDER #<001-** **D STP -24-12-138179 Insert Change Order Number>**

**Statement of Work #<** D STP -24-05-132933**Insert SOW Number>**

**contractor roles and responsibilities matrix**

| **Consultant** | **Role** | **Role Description / Qualifications** | **Service Location** | **Previous Anticipated Number of Hours** | **New Anticipated Number of Hours** | **Hourly Rate ($)** | **Previous Start and End Dates** | **New Start and End Dates** | **Previous Fee** | **New Fee** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| manke, Shital | Data Engineer | Work on complex data sets and create data pipeline as per direction from Cox digital team | Mumbai, India | 960 | 480 | $38.25 | 1-Aug-2024 to 31-Dec-2024 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |
| Patil, Dhanaji | Tableau Developer / BI | Creating Tableau dashboards | Mumbai, India | 960 | 480 | $38.25 | 1-Aug-2024 to 31-Dec-2024 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |
| Dwivedi, Shalini | Tableau Developer / BI | Creating different Tableau dashboards as per direction from Cox digital team | Mumbai, India | 960 | 480 | $38.25 | 1-Aug-2024 to 31-Dec-2024 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |
| Musale, Dipesh | BI / Tableau Developer | Creating different visualization samples as directed by Cox digital team | Mumbai, India | 960 | 480 | $38.25 | 1-Aug-2024 to 31-Dec-2024 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |
| Srinivasan, Sharmila | BI / Tableau Developer | Creating Tableau dashboard as per direction from COX dig team | Mumbai, India | 960 | 480 | $38.25 | 1-Aug-2024 to 31-Dec-2024 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |
| Pailwan, Harshala | PM | Tableau Developer | Mumbai, India | 320 | 480 | $38.25 | 01 Nov’24 – 31 Dec’24 | 1-Jan-2025 to 31-Mar-2025 |  | $18,360 |

**note: In accordance with the terms of this Statement of Work, the Contractor will provide Cox with a credit of $15,000 as agreed upon by the parties.**

**EXHIBIT B**

**CHANGE ORDER #<Insert Change Order Number>**

**Statement of Work #<Insert SOW Number>**

**DELIVERABLES / MILESTONES AND COMPENSATION**

| **Item Number** | **Deliverables / Milestone** | **Previous Due Date** | **New Due Date** | **Final Acceptance Criteria** |
| --- | --- | --- | --- | --- |
| **4.1.1** | Enhancement of the CIAM Data Model & Dashboard   1. Profile Dashboard include metrics for    1. Contact data    2. TSV Enrolled & factors and    3. Authorized status 2. Activity Dashboard include metrics for    1. Auto -Registration    2. Auto –Registration pwd change    3. Offline Authentication    4. Online Authentication Failure    5. Login Methods (link/otp) 3. Propose, Design and Implement the ETL strategy and approach alternative to replace Glue jobs | 31st Dec’24 | To be Decided Mutually | Sign Off from Project Sponsor |
| **4.1.2** | Deployment of CB/Health Scorecard Data Model & Dashboards   1. Health Scorecard    1. Designing the dynamic data model for hierarchical metrics    2. Creating data pipeline for data ingestion into the AWS tables    3. Inclusion of all features based metrics into the dashboards    4. Aggregate and metrics level data and dashboard validation    5. Deisgning the dashboards with version control and ready for reployment    6. Testing & Deployment of dashboards and data model to production      1. Commercial Business    1. Creating data pipeline for data ingestion into the AWS tables    2. Inclusion of all metrics identified and agreed with business into the dashboards    3. Aggregate and metrics level data and dashboard validation    4. Deisgning the dashboards with version control and ready for reployment    5. Testing & Deployment of dashboards and data model to production | 31st Dec’24 | To be Decided Mutually | Sign Off from Project Sponsor |
| **4.1.3** | Continued Support for Tableau Testing for Alteryx to AWS Data Migration   1. Support updates/fixing of the 11 dashboards post the migration of tableau dashboards to AWS data 2. Support with testing and updation of the CSBI dashboard post moving into the production 3. Work closely with Zach and data team for testing of the additional dashboards that have to be migrated | 31st Dec’24 | To be Decided Mutually | Sign Off from Project Sponsor |